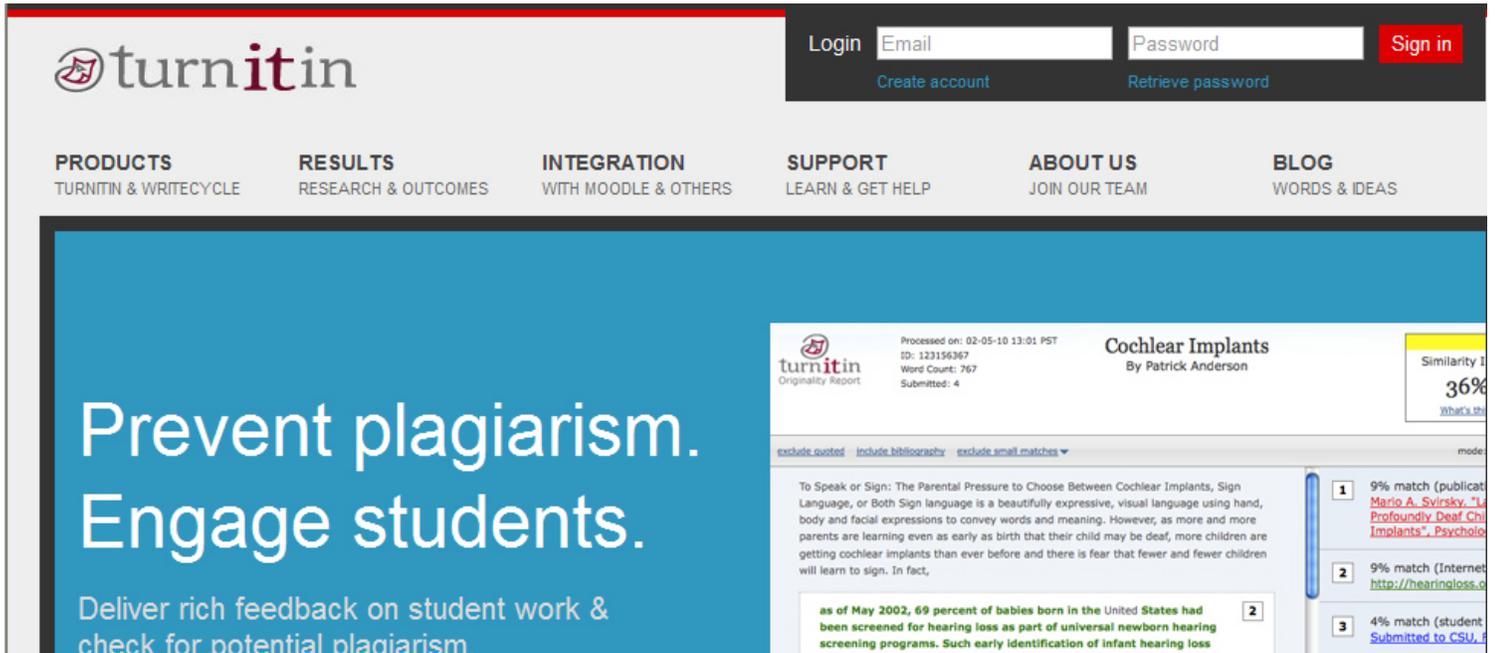


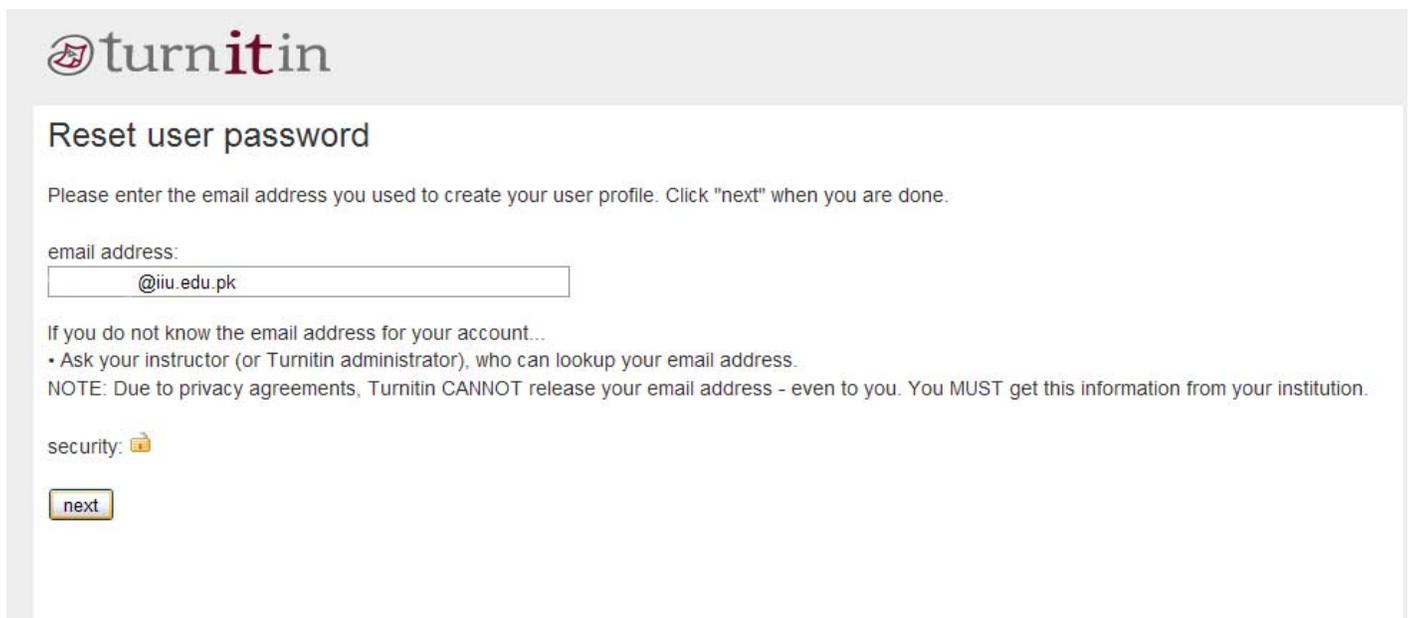
Turnitin Password reset

1. Open the website <http://turnitin.com>
2. Click the Retrieve password link just below the password field or open the link (http://turnitin.com/password_reset1.asp)



The screenshot shows the Turnitin website interface. At the top left is the Turnitin logo. To the right is a login section with fields for "Email" and "Password", and a "Sign in" button. Below the login fields are links for "Create account" and "Retrieve password". A navigation menu includes "PRODUCTS", "RESULTS", "INTEGRATION", "SUPPORT", "ABOUT US", and "BLOG". The main content area features a large blue banner with the text "Prevent plagiarism. Engage students." and "Deliver rich feedback on student work & check for potential plagiarism." To the right of the banner is a sample report titled "Cochlear Implants" by Patrick Anderson. The report shows a similarity score of 36% and lists three matches: 1. 9% match (publication), 2. 9% match (Internet), and 3. 4% match (student).

3. Enter your University Email address (-----@iiu.edu.pk) and click NEXT



The screenshot shows the "Reset user password" form on the Turnitin website. The form has the Turnitin logo at the top left. Below the logo is the heading "Reset user password" and the instruction "Please enter the email address you used to create your user profile. Click 'next' when you are done." There is a text input field for "email address:" with the text "@iiu.edu.pk" entered. Below the input field is a note: "If you do not know the email address for your account... • Ask your instructor (or Turnitin administrator), who can lookup your email address." Below the note is a "NOTE: Due to privacy agreements, Turnitin CANNOT release your email address - even to you. You MUST get this information from your institution." At the bottom of the form is a "security:" label with a lock icon and a "next" button.

4. Enter the Secret Question Answer (the answer you have written at the time of first logon)



Reset Password

If you remember the answer to your secret question, please enter it below. Click "Next" when you are done.

secret question: What is your favorite book?

answer:

[Forgot the answer?](#)

Please note that all passwords are case-sensitive. Please check your spam, bulk or junk folder for the password reset email, as it is sometimes filtered as spam. The email will come from noreply@turnitin.com. You may need to whitelist this address with your spam blocker or administrator.

[previous](#)

5. Click Next
6. Open your IIU email address (---@iiu.edu.pk)
7. There will be an email from the Turnitin. Follow the instructions in the email to reset your password