

Farrokh Jaleel, PhD

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Summary

Dr. Farrokh Jaleel is a professor, researcher and consultant. He is a seasoned professional having diverse academic and professional experience of more than 8 years in various industries including: Academia, IT, FMCG, Telecom and the Development sector. He has conducted several trainings and seminars in corporate sector as well as in the development sector.

Currently, he is serving as Assistant professor of Engineering Management at International Islamic University (Islamabad), adjunct faculty at Center for Advanced Studies in Engineering (CASE, Islamabad), Member Board of Faculty at Fauji Foundation University (Pakistan), Member, Board of Advisors (Zaawiya Education Trust, Pakistan), Advisor Subject Committee for Engg. Management (NTS (Pakistan)). He holds a PhD and Masters in Engineering Management and Bachelors in IT. He possesses a strong background in conducting complex business research and has published in various renowned international conferences and journals. His strong educational and professional background enables him to work in any academic position(s). He has led multicultural teams with diverse expertise and possesses extensive team building skills with good written and oral communications skills in English.

Employment – Current Positions

Sept 2020 – present	Assistant Professor , Engineering Management, IIU, Islamabad
Aug 2019 – present	Editorial Board , Foundation University Journal of Business and Economics
Nov 2017 – present	Advisor , Subject Committee for Engg. Management, NTS, Pakistan
Feb 2017 – present	External PhD Research Examiner , SKEMA Business School, Lille, France
Feb 2017 – present	Member Board of Faculty , Fauji Foundation University, Islamabad, Pakistan
Jan 2016 – present	Technology Consultant , ePatronus IT Solution, Islamabad, Pakistan
Mar 2016 – present	Member, Board of Advisors , Zaawiya Education Trust, Lahore
May 2015 – present	Adjunct Faculty , Management Sciences, CASE, Islamabad

Past Positions

July 2017 – Sept 2020	Senior Assistant Professor, Management Sciences , Bahria University, Islamabad
July 2016 – Jul 2017	Assistant Professor , Management Sciences, Bahria University, Islamabad
Jan 2014 – Mar 2016	Technical Consultant MIS (Head of IT) , Sungi Development Foundation, Islamabad

- Development and implementation of IT strategy, policies and guidelines

- Standardization of hardware and software by recommending the latest and up-to-date technologies
- Conceptualizing, designing, managing and controlling the software development and network operations
- Identification and assessment to potential vendors for software/hardware
- Conceptualization of initiatives towards creating a paperless environment
- Assisting the organizational change management processes
- Management of delivery of IT services to organization-wide locations
- Implementation of IT standards and technologies
- Own, operate, monitor and optimize the technology infrastructure
- Planning and management of strategic IT initiatives
- Team building and capacity building trainings to support the organizational learning objectives

Achievements:

- Rejuvenated IT department at Sungi in just 6 months
- Developed IT policy for the organization for the first time in its history
- Managed the development of two donor-funded web portals namely, digital hubs
- Conceptualized, designed, monitored and deployed 3 products to automate the business processes in one year

Jul 2009 – Jul 2010
Jan 2003 – Aug 2004

SAP FICO System Analyst, UFone, Islamabad
Software Developer, Solution Hut, Lahore

Academic Leadership

- Being part of Committee for Engineering Management at *Higher Education Commission (HEC)*, working towards standardization of Engineering Management curriculum at national level
- *Developed & standardized the curriculum* as a Member of Engineering Management Committee at National Testing Service (NTS, Pakistan) for Engineering Management test at national level
- Reviewer “Knowledge Management Research & Practice” Journal (IF = 1.069)
- Reviewer “Issues in Business Management & Economics” Journal (IF =1.269)
- Main organizer “Multidisciplinary PhD Research Conference” (April 2017)

Course(s) Designed

- Designed and taught the course ‘*Knowledge Management*’ at (CASE)
- “*Supply Chain Configuration*” at Bahria University, Islamabad
- “*Systems & Technologies for Supply Chain Management*” at Bahria University, Islamabad
- “*Knowledge Management Systems*” at Fauji Foundation University, Rawalpindi, Pakistan
- “*KM for SMEs*” at Fauji Foundation University, Rawalpindi, Pakistan
- “*Innovation & Knowledge Management*” at Fauji Foundation University, Rawalpindi, Pakistan

Courses Taught

Course Name	Program
Knowledge Management	Engineering Management
Knowledge Management Systems for Law Enforcement Agencies	Engineering Management
Knowledge Management Systems	Engineering Management
Operations Management/Operation & Production Management	Engineering Management
Organization Development	Engineering Management/MBA
Computer Applications in Project Management	Engineering Management/MS Project Management
Decision Science/Problem Solving & Decision Making	Engineering Management
Total Quality Management and Quality Engineering	Engineering Management
Project Risk Management	MS Project Management/Engineering Management
Quantitative and Qualitative Methods for Business Research	Engineering Management/MBA
Business Process Re-engineering	Engineering Management
Inventory Management	MS Supply Chain Management
Fundamentals of Supply Chain Management	MS Supply Chain Management
Project Scheduling & Time Management	MS Project Management

External Examinership (s)

Examiner for numerous external/internal thesis defense for postgraduate degrees at CASE (Islamabad), CUST, Bahria University (Islamabad), College of Electrical and Mechanical Engineering (EME) and SKEMA Business School, ESC Lille, France.

Refereed Publications

1. Jaleel, F., Daim, T., & Giadedi, A. (2019). Exploring the impact of knowledge management (KM) best practices for project management maturity models on the project management capability of organizations. *International Journal of Management Science and Engineering Management*: 14, pp: 47-52.
2. Jaleel, F., A. M. Khan, (2013). Identification and Assessment of Impact of Knowledge Management Best Practices on Project Management Capability of the Organizations. *Journal of Quality & Technology Management*, 9(2): 137-155.
3. Jaleel, F., Khan, A. M (2013). "Project Management Maturity Models and Organizational Project Management Maturity Model (OPM3®): A Critical

Morphological Evaluation. International Conference on Innovation, Technology and Knowledge Economy: ICITKE. Lucerne, Switzerland.

4. Jaleel, F. and A. M. Khan (2012). Knowledge in Information Technology (IT) Projects: Where it Reside. ICKM 2012: International Conference on Knowledge Management (ICKM). Dubai.
5. Khan, A. M., Jaleel, F., et al. (2010). Strategies for developing communities of practice in the organizations. 11th European Conference on Knowledge Management (ECKM). pp. 540-545 Famalicão, Portugal.

Research Interests

- Knowledge management systems
- Knowledge economies
- Applications of knowledge management in developing countries
- Project management
- Applications of knowledge management in project management

Education

2015	PhD Engineering Management Center for Advanced Studies in Engineering (CASE), Islamabad Thesis: Filling the Gap: Developing Knowledge Management Maturity Assessment Capability in OPM3® for IT Organizations in Pakistan
2006	MSc Engineering Management Center for Advanced Studies in Engineering (CASE), Islamabad
2003	BSc Computer Sciences (Hons) UET, Lahore

Expertise

- Knowledge management
- Project management
- Team building
- Capacity building
- IT policy, SOPs development
- MIS/ERP Systems
- Mixed-methods Research

- Strong analytical, problem solving, communication and interpersonal skills

Technical Skills/Tools

- **Project Management:** MS Project, Primavera
- **Data Analysis Tools:** SPSS, SimStat, QDA Miner
- **Social Network Analysis:** NetLogo, Gephi
- **ERP System:** SAP FI/CO/AA
- **Simulation:** AweSim, Lingo
- **System Dynamics:** Vensim
- **Operating Systems:** Sun Solaris, MS Windows
- **Programming Languages:** C/C++, Java
- **Misc.** MS Visio, MS Office, VMware

Invited Talks/Trainings Conducted

- Invited Talk “*Advanced tools for Enhancing Researcher’s Productivity*”, CDA Training Academy (March 2017), Islamabad.
- Training titled “*SPSS for Social Sector – Advanced Methods*”, Sungi Development Foundation, 2015.
- Training titled “*Schedule Management in Telecom Projects for Manages*” at Ufone, Islamabad, Apr 2014.
- Seminar on “*Knowledge Management and its Elements*”, at Department of Administrative Sciences, Sept 2010, Quaid-e-Azam University, Islamabad, Pakistan.

Trainings Attended

- Humanitarian Advocacy, NHN, 2014.
- Project Management Professional (PMP), 2013.
- SAP Financial FICO/AA, 2007.
- Sun Solaris System Administrator, 2003.

Professional Certifications

- SAP FICO Certified Siemens, Pakistan
- Sun Solaris (SA1) Certified Infologix, Lahore

Professional Memberships

- Project Management Institute (PMI), USA
- International Academy of Sciences (IAS), USA
- Human Resources Development Network (HRDN), Pakistan
- Asian Society of Marketing and Management Research (ASMMR), Pakistan

Languages

- English, Urdu Native language fluency
- German, Spanish Basic skills

References

- Dr. Azhar Mansur Khan (USA) azharmak@yahoo.com Cell: 001-860-9924209
- Dr. JC Spender (USA) jcspender@yahoo.com Cell: 001-917-3786250
- Dr. Ginger Levin (USA) ginlevin@aol.com Cell: 001- 954-803-0887